

BRONTE

SURF LIFE SAVING CLUB • 1903

Bronte SLSC Refund Policy

Bronte Surf Life Saving Club is a Not-for-Profit, voluntary organisation. Our office runs with limited administration staff and requests for refunds incur administration time and expense to the club. This impact directly on the services we are able to provide.

Therefore, all eligible refunds will incur an administration fee of \$100 to be deducted from any refund due.

Refund requests must be made in writing. No refund will be issued without proof of payment.

Sunday Nipper Fees

- **Child fails the proficiency swim** - eligible for refund less \$100 admin fee. No refunds will be issued after the second weekend of Nippers. If you are in any doubt, please arrange for your child to practice the distance and skills prior to registering.
- **Child does not like nippers** - eligible for refund less \$100 admin fee within the first two weeks of the season. No refunds will be issued after the second weekend of Nippers.

Board / Sand Training fees

- No training squad fees will be refunded. Nippers are permitted a single 'try before you buy' training squad session.

Adult and Cadet Bronze Course Fees

- **Failed pre-requisite swim** - eligible for refund less \$100 admin fee. If you are in any doubt, please practice completing the distance within the required time prior to the scheduled assessment.
- **PRIOR to course commencement** - eligible for refund less \$100 admin fee. The refund will only be processed upon return of course training equipment including cap, rash vest, and club access tag.
- **After course commencement** - not eligible for refund.
- **Transfer to subsequent course following course commencement** - \$100 admin fee and only valid for the following scheduled course. Any further deferment requires full course payment again.

All other Membership fees (excluding Nippers)

- No membership fees will be refunded.