

Step-by-step guide to renewing membership at Bronte SLSC – Individual

Contents

LOGGING INTO YOUR SLSA MEMBERS AREA ACCOUNT	1
RENEWING INDIVIDUAL MEMBERSHIP	2

PLEASE TAKE THE TIME TO READ THIS GUIDE AND WATCH THE [INSTRUCTIONAL VIDEO](#) BEFORE CONTACTING THE OFFICE. *Registration can be confusing but queries cause significant delays. Once you complete the process, note registration is not automatic. It is a surprisingly manual process at the back end and takes time, particularly with the volume of registrations at the start of the season. If you are still having difficulty, please do get in contact.*

LOGGING INTO YOUR SLSA MEMBERS AREA ACCOUNT

- Browse to <https://members.sls.com.au> and log in.
- If you have forgotten your username or password, click the [link](#) on the login page. You can then be sent a reminder of your username and/or reset your password via either email or SMS. The email or mobile you use must be the same as the email/mobile in the National Membership database (SurfGuard). If you're not sure what details have been recorded in SurfGuard, email office@brontesurfclub.com.au and we can check the system for you.



SURF LIFE SAVING AUSTRALIA MEMBERS AREA

LOG IN

Don't have a Members Area account yet?
[Click here](#) to create one

[Forgotten username or password?](#) 

[Click here](#) to resend your confirmation code

[Click here](#) to enter your SMS confirmation code

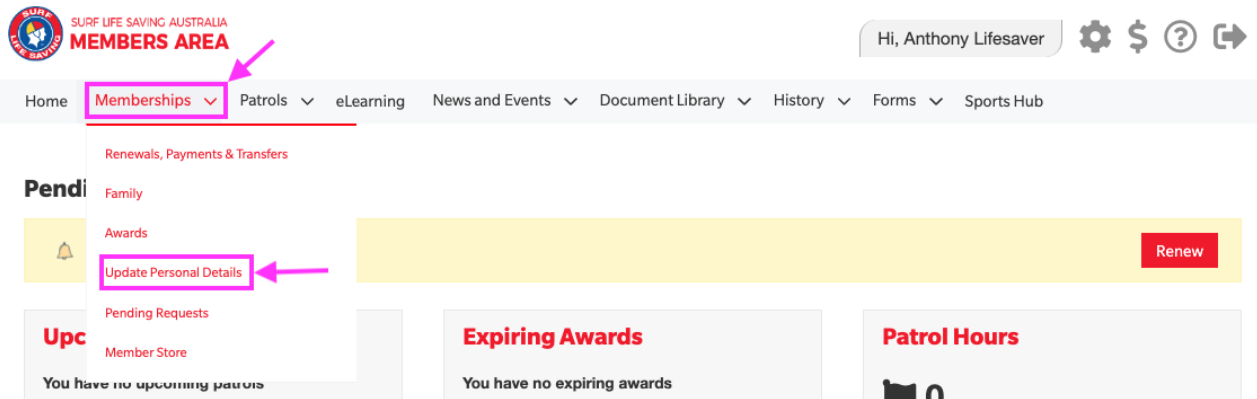
Not a member of a surf club? [Click here](#) to join

RENEWING INDIVIDUAL MEMBERSHIP

REMINDER FOR SCHOOL AGED MEMBERS – If you intend to use an Active Kids voucher, please have it ready to go before you start the renewal process. If you don't enter the voucher details on the 'Active Kids Vouchers' screen, you will not be given the option to enter the voucher again and we unfortunately can't assist.

Once you have logged into the Members Area, the system home page will provide a 'Renew membership for Bronte' link. However, prior to renewing, please check your personal details are up to date

1. Click on the 'Memberships' menu tab and select: 'Update Personal Details'



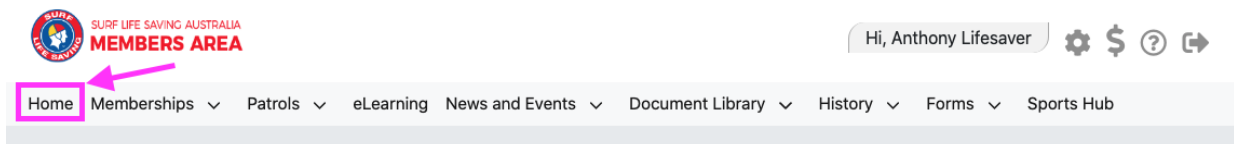
2. Review your personal details and make any changes as necessary. Pay particular attention to your email address, mobile phone number, home address, and emergency contact details
3. If you have made changes, tick the declaration box and click 'Submit'. If no changes are required, continue to the next step

Where the applicant is under 18 years of age this form must also be signed by the applicant's parent or legal guardian.

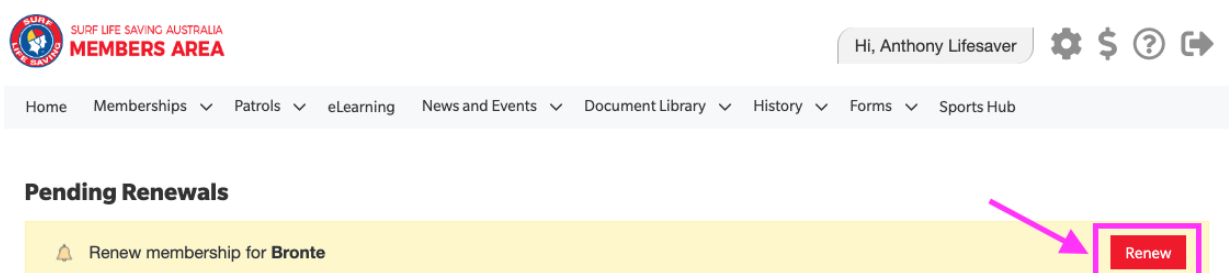
I, [Name] am the parent or guardian of the applicant.

I authorise and consent to the applicant undertaking the SLS Activities. In consideration of the applicant's membership being accepted I expressly agree to be responsible for the applicant's behaviour and agree to personally accept in my capacity as a parent or guardian the terms set out in this membership application and declaration including the provision by me of a release and indemnity in the terms set out above. In addition I agree to be bound by and to comply with the SLSA constitution and any regulations and policies made under it.

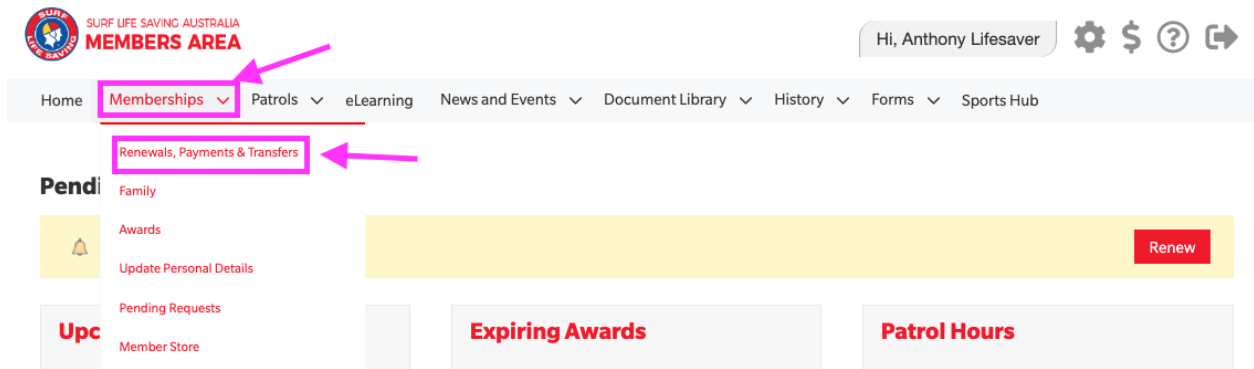
4. Click on the 'Home' menu tab



5. Click **Renew**



Or If you don't see a Renew link, click on the 'Memberships' Menu tab and select: 'Renewals, Payments & Transfers'.



6. Check that the Season field shows the correct renewal season. Use the drop-down box to select the upcoming season 2022/2023.
7. Click 'SUBMIT'

8. Select the relevant Renewal Fee from the options available and click 'Next'. For most members there will only be one option (your current membership category). If you wish to change membership category, please contact the Bronte SLSC office team – office@brontesurfclub.com.au

RENEW

Please select your desired Renewal Fee(s) from the options available below:

Anthony Lifesaver

\$90.00 - Active (18yrs and over) - Renewal fee

Next

9. Select any 'Addon' items that you wish to also purchase and click 'Next'.

Note/ There are no 'Addon' items for 'General', 'Junior Activity (Nipper)', 'Cadet', or 'Active (15-18 yrs)' members. Associates, Active patrollers and Water Safety parents have the option of selecting gym membership (additional fee of \$250). Gym membership is included for 'Cadets' and 'Active (15-18 yrs)'.

RENEW

Addon Fees

Anthony Lifesaver

\$250.00 - Active (18yrs and over) - Annual gym fee

1 September to 31 August. Note - Member must meet the conditions of Active membership to maintain gym access.

Previous

Next

10. ACTIVE KIDS VOUCHERS – If the system identifies that the member is under the age of 18, then the 'Active Kids Voucher' screen will appear. If you wish to use a voucher, input the details required and click 'Next'. The membership fee will be inserted but upon clicking the 'Next' button, you will see in the summary (next page) that the \$100 Active Kids value has been deducted.

If you do not wish to use a voucher, leave the fields blank and click 'Next'

Active Kids Vouchers
Enter voucher details if you have the active voucher or just leave the fields empty to continue to the payment details.

First Nipper

Voucher barcode

Voucher pin

Child's Date Of Birth in the format DDMM. I.e. 1503

Membership fee

11. A summary of your renewal and associated membership fees will be displayed. Check the details are correct.

RENEW

Summary

You are renewing

Bronte SLSC (NSW)

Member/s to renew

Anthony Lifesaver 01/01/1980 Male

Order Summary

Please find below a summary of your order.

Anthony Lifesaver

Active (18yrs and over) - Renewal fee \$90.00
Must hold Bronze Medallion and be proficient for the current season

Total

\$90.00

12. Tick the two declaration checkboxes. We recommend that you view the membership terms and conditions by clicking on the '[declaration](#)' link (particularly take note of clause 8 – Use of image).

Click the NEXT button.

SLSA Membership application and declaration

I have read, understood, acknowledge and agree to the [declaration](#) including the warning, exclusion of liability, release and indemnity. I acknowledge that if my application for membership is successful I will be entitled to all benefits, advantages, privileges and services of SLSA membership.

I have read, understand, acknowledge and agree to the declaration and application and conditions of membership. I warrant that all information provided is correct.

Previous

Next

13. If your renewal application has been submitted without error, the screen will provide you with a link so that you can progress to make your membership fee payment.

Click on the red 'PAY NOW' button.

Please note/ Registrations will not be processed until we have received both your online application and your payment.

RENEW

You have almost completed your new membership application to Bronte SLSC

Your order number is #10420

The application needs to be approved before you become a member and you must fulfill all of the Terms and Conditions of the membership process required by SLSA and the Club.

Step 1: DONE ✓ - Your online application has now been submitted

Step 2: Payment by credit card is now required to complete your application.



14. On the 'Enter Payment Details' screen, scroll down to the bottom of the page and check the transaction details. The fields will have been auto populated for you. The 'Transaction' details should not be changed but you can update the 'Payer's Details' if someone else is making the payment.

Click NEXT

Transaction 1

* **Transaction Type** Complete Name/Meaningful Payment details

* **Payment Details** Complete Name/Meaningful Payment details

* **Amount** GST Inc. (\$dd.cc)

[Add another Transaction](#)

Total \$90.00 AUD

Payer's Details

* **Payer's Name**

* **Contact Details** Phone Number or Address

Receipt Email Address


15. Enter your credit card details and click NEXT

Payment Details

Enter your payment details below. Fields marked with an asterisk (*) are mandatory.

Amount \$90.00 AUD

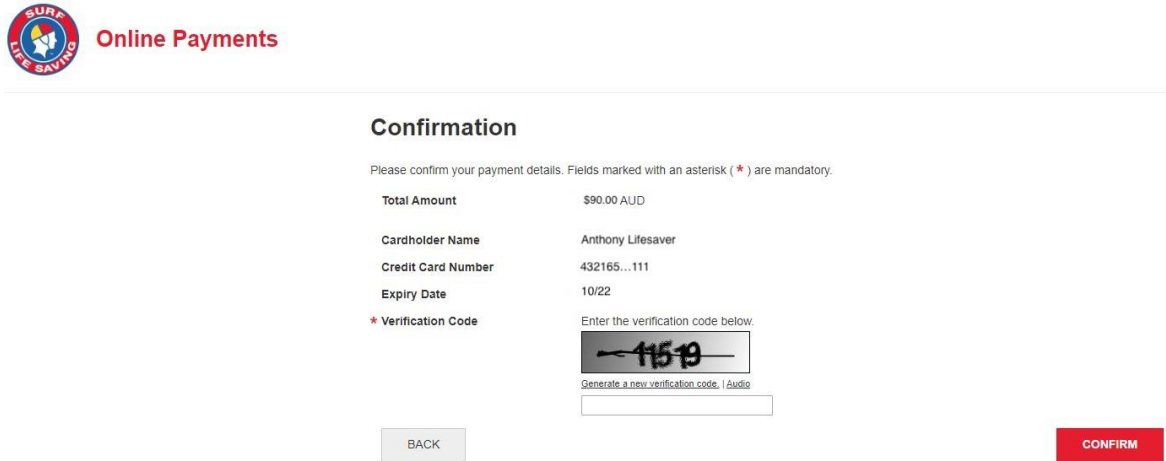
* **Cardholder Name**

* **Credit Card Number** 

* **Expiry Date (mm/yy)** /


* **Card Verification Number (CVN)** What is the CVN?

16. Enter the verification code and click CONFIRM to make payment



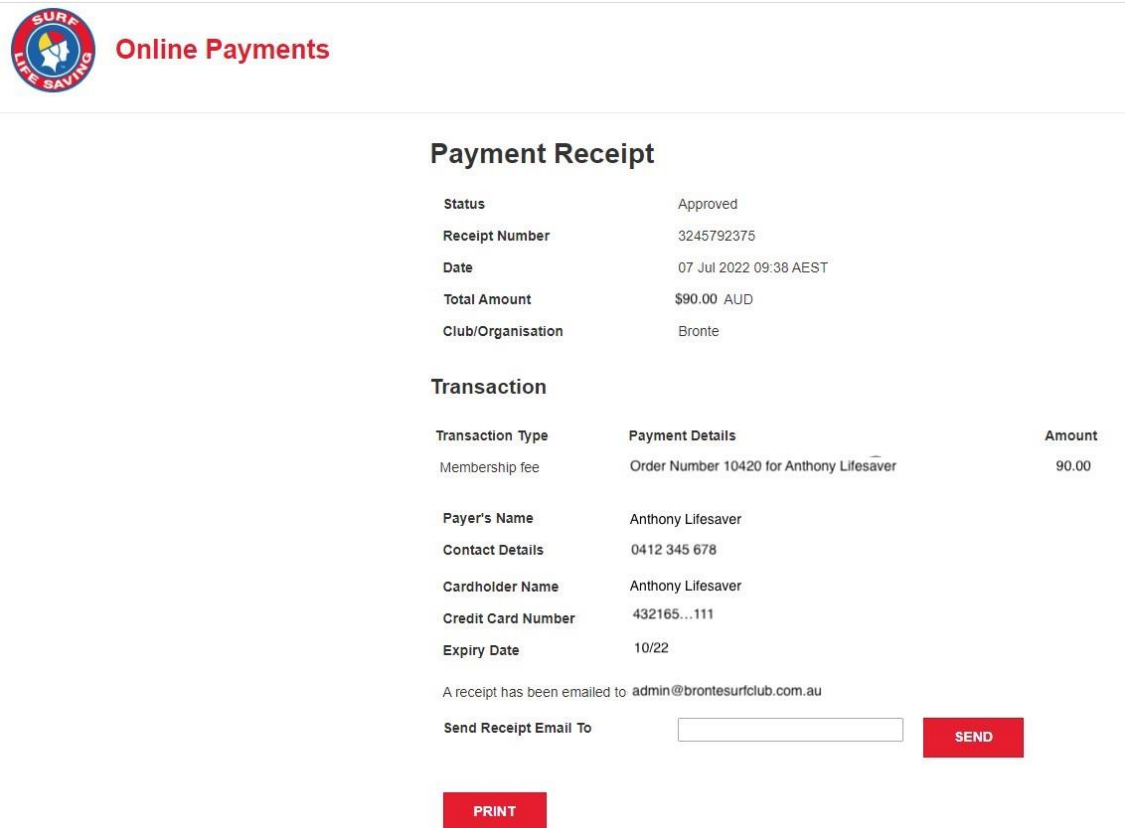
Confirmation

Please confirm your payment details. Fields marked with an asterisk (*) are mandatory.

Total Amount	\$90.00 AUD
Cardholder Name	Anthony Lifesaver
Credit Card Number	432165...111
Expiry Date	10/22
* Verification Code	Enter the verification code below:  <small>Generate a new verification code. Audio</small> <input type="text"/>

BACK CONFIRM

17. Your Payment Receipt will display on the screen



Payment Receipt

Status	Approved
Receipt Number	3245792375
Date	07 Jul 2022 09:38 AEST
Total Amount	\$90.00 AUD
Club/Organisation	Bronte

Transaction

Transaction Type	Payment Details	Amount
Membership fee	Order Number 10420 for Anthony Lifesaver	90.00

Payer's Name	Anthony Lifesaver
Contact Details	0412 345 678
Cardholder Name	Anthony Lifesaver
Credit Card Number	432165...111
Expiry Date	10/22

A receipt has been emailed to admin@brontesurfclub.com.au

Send Receipt Email To SEND

PRINT

18. On submitting your application (Step 12), you will receive an automated email from the system with the subject 'Your membership application and payment to Bronte SLSC'.

This email outlines that you have submitted your renewal application to Bronte SLSC and provides a summary of your order. It also provides links to the SLS Members Area and to Make Payment (click this link if you haven't already completed Steps 13-16)

You have now completed all required steps to renew your membership. You will receive a notification once the renewal has been processed and confirmed by the Bronte SLSC office team. Please note that this is a manual process and can take time, particularly when registrations open. Your patience and understanding are greatly appreciated.