

Step-by-step guide to creating or retrieving your SLS Members Area Account

CREATE/RETRIEVE YOUR SLS MEMBERS AREA ACCOUNT

If you or anyone you're signing up on behalf of (e.g. your child) has ever been a member of a surf club or surf lifesaving organisation previously, it is likely that person's details will already be in the system. To access and utilise that person's existing record, follow the steps outlined below.

1. Browse to <https://members.sls.com.au>
2. If you have a Members Area account, log in using your Username and Password.
 - If you or the person you're signing up on behalf of have previously been a member of Bronte SLSC, follow the instructions in the relevant guide below:
 - i. [Renew Family Group Membership](#)
 - ii. [Renew Individual Membership](#)
 - If you or the person you're signing up on behalf of have previously been a member of another Surf Club, follow the instructions in the following guide:
 - i. [Transferring your membership to Bronte SLSC](#)
3. If you have a Members Area account but have forgotten your Username or Password, click the '[Forgotten username or password link](#)' on the login page.



SURF LIFE SAVING AUSTRALIA
MEMBERS AREA

LOG IN

Don't have a Members Area account yet?
[Click here](#) to create one

[Forgotten username or password?](#)

[Click here](#) to resend your confirmation code

[Click here](#) to enter your SMS confirmation code

Not a member of a surf club? [Click here](#) to join

You can then be sent a reminder of your username and/or reset your password via either email or SMS.

Forgotten your username and/or password?

We can send you a reminder of your username, and if required, also reset your password. How would you like this sent?

Email SMS to my mobile phone

Please enter your details below. Remember that the details you enter must match the information we have on record. If you did not enter your mobile phone number when you created your account, you will not be able to use the SMS option.

Email Address: *

First Name: *

Please only enter your **first** name. Surname is not required.

Date of Birth: *



Untick this box if you only want us to send your username.

Send

OR

Please enter your details below. Remember that the details you enter must match the information we have on record. If you did not enter your mobile phone number when you created your account, you will not be able to use the SMS option.

Mobile Phone: *

First Name: *

Please only enter your **first** name. Surname is not required.

Date of Birth: *



Untick this box if you only want us to send your username.

Send

Enter the requested details

Note/ All details (email or mobile, first name, D.O.B) must match exactly with the details recorded in the National Membership database (Surfguard). If you're not sure what details have been recorded in Surfguard, contact the office and we can check the system for you. Unfortunately, we don't have access to see your password or reset it for you.

4. If you don't have a Members Area account, you can create one (highlighted in yellow). Click the link.

5. Enter the compulsory details:

- First Name, Last Name, Date of Birth, Gender
- Select Identity Confirmation Method, either email or mobile number, to which a unique code/or link will be sent. The email or mobile you use must be the same as the email/mobile in National Membership database (Surfguard). Contact the office if you're unsure what details are recorded.
- Create Username & Password
 - i. You should click "Check" to make sure the Username has not already been taken.
 - ii. Your password cannot contain your first name, surname or username. It must be 6-12 characters in length and must contain at least one letter and at least one number. It cannot contain any of the following symbols: - ' , + ? # " * \ & \$%
- Click 'Submit'

Activating your Members Area Account

To ensure privacy and security, all accounts must be activated before they can be accessed.

You will receive a confirmation code/ link by either email or SMS depending on the choice you made earlier.

- **Email Activation** – you will receive an email with a link to activate your account. To activate either click the link or copy & paste the link into your web browser
- **Mobile Activation** – the next screen displayed will ask you to enter your username and password exactly as you chose it earlier, followed by the confirmation code you receive by SMS.