

# Bronte SLSC membership renewal for Season 2023/24 is now open

Membership Renewals are now open for Bronte SLSC for the membership categories below, and must be completed by **Wednesday 23<sup>th</sup> August 2023** to ensure continuation of your club access. Tags automatically deactivate on **Thursday 31<sup>st</sup> August 2023** for any memberships not renewed.

In respect of membership renewals, please note the following:

- 1. As always, any members experiencing particular financial hardship affecting their ability to pay the stated fees, please contact the Club: management@brontesurfclub.com.au
- 2. Renewals must be completed online via the SLSA Members Portal. Please note that memberships are not finalised until **BOTH** the membership renewal form has been completed and payment has been made. Further instructions are provided below.
- 3. It can take at least 10 working days to finalise membership renewals and update tags and we encourage all members to renew as soon as possible to ensure continuity of access.
- 4. Please refer to the Bronte SLSC Categories & Conditions of Membership to understand the benefits and obligations associated with your membership.
- 5. Senior Club renewals not submitted and paid prior to 31 August 2023 will incur a \$20 late fee.

Membership Category	Fee
Senior Club	
Cadets & Juniors (holds SRC) (13yrs – 15yrs)  Membership includes seasonal gym access, training, and club endorsed carnival entry fees  *Active Kids vouchers are accepted – see note below	\$100.00
Active 15yrs (holds Bronze Medallion) (15yrs-17yrs)  Membership includes seasonal gym access, training, and club endorsed carnival entry fees  *Active Kids vouchers are accepted – see note below	\$100.00
Active (18yrs+) – holds Bronze Medallion:  • assigned to either Patrol Team 1-16, IRB team, or Nippers Water Safety.	\$90.00
Reserve Active	\$90.00
Long Service	\$90.00
Associate (must be 35yrs+)	\$220.00
Life Member	\$0.00
Gym membership	\$250.00
Replacement access tag  **current tags will be renewed. Fee applies only to replacement of lost tags.	\$30.00



Membership Category	Fee
Nippers	
*Active Kids vouchers are accepted. Please have your voucher ready before you start the renewal process. See note below for further info	
First child	\$160.00
Second child	\$130.00
Third child	\$100.00
Fourth (or more) child	\$0.00
Water Safety Parent – holds Bronze Medallion	\$90.00
General (Nipper Parent)	\$75.00
One parent/guardian is required to be a member of the club (active patroller, Water Safety, Associate or General Member), however additional memberships may be purchased.	

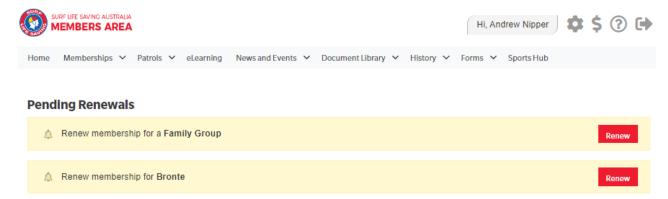
# How to renew your membership

All MEMBERS MUST RENEW AND PAY ONLINE VIA THE SLSA MEMBERS AREA

Step-by-step instructions are below. For a more detailed overview of the process, we have created some instructional videos and in-depth step-by-step guides. They can be found on our Help page on our website.

Step-by-step instructions to renew your membership:

- Go to your SLS Members Area Account
- Enter your username / password (if forgotten, select the link to reset).
- Click LOG IN
- At the top of the homepage, you will see your 'Pending Renewals'



- Select:
  - 'Renew membership for a Family Group' if you have a Family Group already set up; or
  - 'Renew membership for Bronte' for all other renewals.



## To renew individual members of a Family Group:

- click 'Renew'
- select 'View/Edit' under the 'Action' heading
- select 'Edit' for each family member you plan to renew and check that their details are up to date
- click the browser back button to return to the 'Family Group Details' page
- select 'Renew Memberships' under the 'Action' heading
- check the season is set to '2023/2024' (it should default to this)
- select the members you wish to renew and click 'Submit'
- select the relevant 'renewal fee' from the drop-down menu for each family member and click 'Next'
- select any relevant 'Addon Fees' and click 'Next'
- Enter any 'Active Kids' voucher details you intend to redeem and click 'Next'
- Review the summary and check the declaration boxes (we suggest you click on the link to the 'declaration' to ensure you understand what you are agreeing to) and click 'Next'
- Click the red 'PAY NOW' button (you must make payment for your membership to be finalised)
- Check the details at the bottom of the payment screen (the information should be auto-populated) and click 'NEXT'
- Enter your credit card details (Visa or Mastercard) and click 'NEXT'
- Enter the 'Verification Code' and click 'CONFIRM'
- A 'Payment Receipt' screen will then appear.

### • To renew individual members:

- click on the 'Memberships' menu tab and select: 'Update Personal Details'
- check your personal details are up to date
- if updates to your details are required, make the required changes, tick the declaration box and click submit. If no changes are required, continue to the next step
- click on the 'Home' menu tab
- click 'Renew'
- check the season is set to '2023/2024' (it should default to this) and click 'Submit'
- click on 'Select price' and choose the relevant option from the drop-down menu (this should display the relevant fee for your membership category). Click 'Next'
- Select any relevant Addon fees (e.g. gym membership). Note/ if you already have a tag, this will be updated upon renewal of your membership. You should only select the replacement tag on the Addon screen if you have lost your tag and would like a new one.
- If relevant, enter any 'Active Kids' voucher details you intend to redeem and click 'Next'
- Review the summary and check the declaration boxes (we suggest you click on the link to the 'declaration' to ensure you understand what you are agreeing to) and click 'Next'
- Click the red 'PAY NOW' button (you must make payment for your membership to be finalised)
- Check the details at the bottom of the payment screen (the information should be autopopulated) and click 'NEXT'
- Enter your credit card details (Visa or Mastercard) and click 'NEXT'
- Enter the 'Verification Code' and click 'CONFIRM'
- A 'Payment Receipt' screen will then appear.



Please note that every membership application/renewal must be approved manually by the office. Given the volume of applications/renewals, it can take up to 10 working days to finalise your membership. We will send a confirmation email once it is complete.

### **Note for Life Members**

Although your fees are \$0, you are still required to renew your membership following the steps outlined above for individuals. Exit at the payment screen (no payment is required). If you have any issues, please contact the office – lifesaving@brontesurfclub.com.au

### **Redeeming Active Kids Vouchers**

Bronte SLSC is part of the Active Kids program and you can redeem your voucher for your school aged child's membership.

**IMPORTANT NOTE:** Please have the voucher number ready when you start the online registration for your child. If you don't enter the voucher details on the 'Active Kids Vouchers' screen, you will not be given the option to enter the voucher again.

Be sure to remove all spaces from the number. If there are any spaces, you will receive an error message.

\*Bronte SLSC is not able to retrospectively accept Active Kids vouchers, it must be done at time of online renewal\*

# RENEW

**Active Kids Vouchers** 

# Enter voucher details if you have the active voucher or just leave the fields empty to continue to the payment details. First Nipper Voucher barcode Voucher pin Child's Date Of Birth in the format DDMM. i.e. 1503 Membership fee \$ 160.00 Second Nipper Voucher barcode Voucher pin Child's Date Of Birth in the format DDMM. i.e. 1503