

BRONTE

SURF LIFE SAVING CLUB • 1903

Nippers Refund Policy 2025/26

Bronte Surf Life Saving Club is a not-for-profit, Voluntary Organisation. Our office operates with minimal staff, and refund requests require administrative time and resources. This impacts the services we can provide to our members.

General Refund Conditions

- All refund requests must be made in writing and include proof of payment.
- A \$50 administration fee applies to all refunds.

Proficiency Swim Failure

- If your child does not pass the proficiency swim and cannot participate in Nippers, you are eligible for a refund.
- Refunds will not be issued after the second weekend of Nippers.
- To avoid disappointment, please ensure your child practices the required swim distance and skills before registering.

Change of Mind:

- If your child decides not to continue with Nippers, a refund is available within the first two weeks of the season.
- No refunds will be issued after the second weekend of Nippers (26 October 2025)

Government- Mandated Season Cancellation:

- If the season is cancelled partway through due to a government directive, the Board of Management may consider a partial refund.
- No refund will be issued after 5 December 2025, even if the season is cancelled thereafter.

Training Squad Feeds:

- Training squad fees are non-refundable.
- Nippers may attend one training squad session on a 'try before you buy' basis.