

# BRONTE

**SURF LIFE SAVING CLUB • 1903**

## **Nippers Refund Policy 2020/21**

Bronte Surf Life Saving Club is a Not for Profit, Voluntary Organisation. Our office runs with minimal administration staff and requests for refunds incur administration time and expense to the Club. This impacts directly on the services we are able to provide.

1. Refund requests must be made in writing. No refund will be issued without proof of payment.
2. All refunds will incur a \$50 administration fee.
3. If the season is cancelled prior to commencement (before 18 October 2020) due to Covid-19, members will be given the option to:
  - a. receive a refund; or
  - b. donate the amount to the Club.
4. Subject to point 6 below, in the event that the season is cancelled part way through due to Covid-19, a partial refund may be available at the discretion of the Board of Management.
5. No refunds will be issued if an Age Group is forced to self-isolate due to Covid-19.
6. No refunds will be issued after 20 December 2020 in the event the remainder of the season is cancelled due to Covid-19.
7. If your child fails the proficiency swim and cannot participate in Nippers, you are eligible for a refund. No refunds will be issued after the second weekend of Nippers. If you are in any doubt, please arrange for your child to practice the distance prior to registering.
8. If your child does not like Nippers, you are eligible for a refund within the first two weeks of the season. No refunds will be issued after the second weekend of Nippers.
9. Any training squad fees are not eligible for a refund.